

YOUR GUIDE FOR STUDENT BUS TRAVEL

Catching the bus

Students will either need a “TransLink GO Card” or a “Bus Travel Assistance Card” to travel on student school bus or urban services.

A friendly reminder that all KBL bus services are not accepting cash payments for bus fares or cash for Go Card top-ups.

1. TransLink GO Card

A payment option for school bus travel is the Translink GO Card system. If you are not eligible for one of the below transport assistance schemes, you can still get discounted daily fares by using a Go Card. These cards are available for purchase from your nearest Train Station and some news agencies provide this service.

2. Bus Travel Assistance Card

Eligibility: There are two types of travel assistance options, “Bus Travel Assistance” which is based on kilometers and “Safety Net Assistance” which is based on concessions / pensions.

Paperwork: If you believe you’re eligible, the correct paperwork will need to be completed either [online](#) or at our Head Office in Burpengary. We recommend you **submit this paperwork as soon as possible**

Processing: Bus Pass application can take up to ten (10) to twelve (12) business days for processing

Collection: Bus Passes will be collected from our Burpengary Depot, Monday to Friday from 8am until 4pm. We encourage all parents to visit our Head Office to avoid processing delays.

This is just a quick guide to the school bus pass system so if we haven’t specifically answered your question, please call our office on 1300 287 525 or pop in and visit us at 2 Motorway Drive, Burpengary.